

Firearms Licencing Privacy Notice

GoodSAM communication system



This privacy notice tells you what Firearms Licencing do with personal information when it is collected using a communication system called GoodSAM. A full privacy notice for Firearms Licencing can be found [here](#).

About GoodSAM and why we use it

It is a system which allows us to communicate with firearms licence holders via two-way video consultation. It also allows us to assess someone's continued suitability to own a firearm as well as visibly see security measures in a particular location. It works by us sending this person a link which they can choose to accept.

We don't use GoodSAM for every firearms licencing communication as we will often require a face-to-face meeting. Where we do use it, it can aid police decision making and capture key evidence to support our decisions without the need for Cheshire Police to attend that person's address. Our key reasons for using GoodSAM are to:

- Safeguard against/prevent threats to public security
- Protect life and property
- Preserve order
- Prevent the commission of offences

The types of information we will use

By default, we are likely to collect and use the licence holder's telephone number or email address and the unique reference associated with their licence.

Consultations using GoodSAM will not be recorded by default. Instead, our Firearms Licencing team will see a live stream but have the ability to take screenshots of key evidence required. Screenshots are unlikely to contain personal identifiable detail. Where a consultation is recorded, this will contain video and audio of the conversation.

GPS location can be requested if using the location services feature within GoodSAM, but like the recording feature, this is not requested by default.

Who we might disclose information to

Information collected could be shared with other police forces. For example, another force may enquire about evidence of security (screenshots) when a licence holder transfers to another force area. We may also be required to supply information to courts.

We also have a contract in place with GoodSAM to allow them to securely store data on our behalf when it's initially within the GoodSAM system. [GoodSAM also have a data protection policy](#).

How its use is lawful

Assessing the suitability of holding a firearm is a task derived from The Firearms Act 1968 which is necessary for a law enforcement purpose. Use of personal information is also lawful in accordance with section 35(2)(b) of the Data Protection Act 2018.

Some consultation recordings may be held by us because the licence holder has made a complaint against this organisation. Our PSD (public) privacy notice has more information about this. It can be found on our [general privacy notice](#).

The information collected will be used in accordance with UK Data Protection law. A Data Protection Impact Assessment has been carried out by Cheshire Police which has considered the above law, as well as the [Human Rights Act 1998](#), [Surveillance Camera Code of Practice](#) and the [Collage of Policing Approved Professional Practice](#).

How long we keep data

Data obtained within GoodSAM is subject to an initial review period of 31 days. If collected, footage will only be retained further if it is necessary and proportionate for the purpose of handling a complaint (usually for 1 year). Data held on our other systems will be held in line with the [NPCC Review Retention and Disposal Schedule](#).

Your rights

Data Protection law provides you with rights when we hold information derived from GoodSAM which can identify you. These rights are subject to certain grounds and exemptions but can include:

- To [request a copy](#) of your information. Known as 'subject access'
- To [request erasure](#) where law enforcement data infringes a data protection principle or we are required by law to delete.
- To complain to our [Data Protection Officer](#) or the [Information Commissioner](#).