



Chester City Newsletter

Chester City, Boughton and Garden Quarter Spring 2026

Cheshire Constabulary Performance Update: January 2026 - March 2026

Figures are compared to the same period in 2025

Response



4 seconds - the average time to answer emergency calls.

93% of emergency incidents attended in **15 minutes** Up **1%**

93% of prompt incidents attended in **60 minutes** Up **6%**

Compared to **6 seconds** in the same period last year.

Crime and Incidents

18,489 crimes recorded up by **3%**



51,308 incidents reported **Stayed the same**

5,011 arrests made up by **8%**



Domestic Abuse Offences brought to justice **26%** up by **4%**

Sexual offences brought to justice **19%** up by **7%**



All crime offences brought to justice **26%** up by **4%**

The average time taken to arrive at an emergency incident



Inspector Mat Beale

Welcome to our spring newsletter, where we share an update on policing activity across Chester and our surrounding communities. As we move into the spring months, the team remains focused on keeping our neighbourhoods safe, visible, and supported. We continue to prioritise the issues that matter most to local people, using targeted patrols, proactive problem-solving, and close partnership working to prevent crime and anti-social behaviour. Community engagement remains at the heart of what we do, and the *You Said, We Did* section in this edition reflects how your feedback helps shape our daily activity. Thank you for your ongoing support and for working with us to make Chester a safe place for everyone who lives, works, and visits here.



Tell us what matters to you

Have your say on how we Police your local community. Cheshire Police want to target the issues that concern local residents.

Scan the QR or visit the address below to give your feedback

www.cheshire.police.uk/residentsvoice



You Said, We Did



Chester City Centre

You Said: Shoplifting and Retail Crime is a problem in the City Centre

We Did: We held a force wide week of action against shoplifting called Operation Watchmaker between 16th March and 22nd March. During this week, officers targeted retail crime in the City Centre while engaging with retailers, security staff, business partners, and members of the public. High visibility patrols were also conducted throughout the City Centre to support this. Across the force, 32 arrests were made, 49 charges brought, and 17 Community Resolutions issued. In Chester, we secured a number of arrests and charges including that of a prolific offender who was arrested and charged for two breaches of Community Protection Notice and for whom a Criminal Behaviour Order is now being sought.

Further to this, in order to tackle crime in the City Centre, we recently made use of Live Facial Recognition technology. This technology adheres to strict privacy, data protection and humans rights safeguards, and only individuals from a pre-approved watchlist and used by the system. This technology supports the police in identifying offenders who are wanted, helping improve our efficiency in targeting and investigating crime.

Garden Quarter

You Said: We received numerous reports from members of the public regarding a male being involved in the supply of drugs in the Raymond Street area of the Garden Quarter.

We Did: A warrant was executed at the property, and a male is currently under investigation for being involved in the supply of drugs.

Meetings and events

We run regular police surgeries where you can come along and speak to us about issues in your area.

Cluster City Police Surgery

Storyhouse (CH1 2AR)

27th May at 1pm

Chester Bus Interchange (CH1)

14th June at 4pm

Garden Quarter Police Surgery

University of Chester, Binks Building, Parkgate Road (CH1 4BJ)

16th May at 10am

14th June at 10am

Boughton Police Surgery

Belong, City Road, Chester (CH1 3AD)

14th May at 3pm

Waitrose, Chester, (CH3 5AF)

27th May at 2pm

Your officers

PC Chloe Bregazzi

PC Cara-Jean Fraser-Jones

City Centre

PC Dan Pheasey

Garden Quarter

PC Anna Marcinkiewicz

Boughton

Contacting Cheshire Police



Abuse of the 999 system is an offence and may lead to prosecution.