



Runcorn East

Covering Daresbury, Sandymoor, Windmill Hill, Castlefields, Norton North, Norton South
Date period for newsletter Q1

Cheshire Constabulary Performance Update: July - September 2024

Figures are compared to the same period in 2023

Response



4 minutes and 33 seconds

The average time to answer non-emergency calls

92% of emergency incidents attended in **15 minutes**



Up by **1%**

85% of prompt incidents attended in **60 minutes**



Stayed the same

Compared to **6 minutes and 2 seconds** in the same period last year.

Crime and Incidents

20,605 crimes recorded
Up by **5%**



56,550 incidents reported
down by **3%**



5,260 arrests made
down by **5%**



Domestic abuse offences brought to justice
21% up by **2%**



Sexual Offences brought to justice
17% up by **3%**



The average time taken to arrive at an emergency incident

2023 8 minutes 11 seconds **2024** 7 minutes 59 seconds



Insp Amanda Moore Neighbourhoods Insp Runcorn

Happy New Year to all of our communities.

There have been some recent leadership changes, so I would like to welcome the new Chief Inspector Cath Jones who will be taking over from Chief Inspector Robert Mcloughlin and Insp Moore who is taking over from Insp Haddock. The neighbourhood team also welcome PC James Tolley, for the Daresbury, Sandymoor and Windmill Hill beats.



Tell us what matters to you

Have your say on how we Police your local community. Cheshire Police want to target the issues that concern local residents.

Scan the QR or visit the address below to give your feedback

www.cheshire.police.uk/residentsvoice



You Said, We Did



Norton South

You Said:

Increase in anti social behaviour on Stockham Lane.

We did:

Officers have conducted high visibility patrolling in this area, particularly in the evening, and a number of stop searches have been completed. This has drastically reduced the number of calls to this area.

Daresbury, Sandymoor & Windmill Hill

You said:

Increase in shoplifting from the Co-op in Windmill Hill.

We did:

Offender has been identified and arrested, they have appeared in court and are now required to comply with a court order to address their offending behaviour.

Castlefields

You said:

Increased reports of parking on double-yellow lines on Main Street.

We Did:

Officers have targeted this location and a number of fixed penalty notices have been handed out to offending vehicles.

Norton North

You Said:

Residents of local area made numerous complaints of a male verbally abusing passer-bys and littering after being illegally moored on the canal.

We Did:

Officers contacted waterways and this male has been removed by baliffs and has not returned.

Meetings and events

We run regular police surgeries where you can come along and speak to us about issues in your area.

Norton South

Thursday 10th October 10am @ Murdishaw Community Centre

Saturday 9th November 10am @ Tea Tree cafe

Friday 20th December 10am @ Perky Grinders cafe

Castlefields

Wednesday 2nd October 9am @ Castlefields Community Centre

Thursday 14th November 9am @ Castlefields Community Centre

Tuesday 10th December 4pm @ Castlefields Community Centre

Norton North

Thursday 10th October 10am @ Murdishaw Community Centre

Saturday 9th November 10am @ Tea Tree cafe

Friday 20th December 10am @ Perky Grinders cafe

Daresbury, Sandymoor and Windmill Hill

Wednesday 23rd October 2pm @ Hazelhurst

Thursday 21st November 7pm @ Hazelhurst

Thursday 12th December 7pm @ Hazelhurst

Your officers

PC Keith Duggan

PCSO Georgie Griffiths & PCSO Christine Hogan

Daresbury, Sandymoor, Windmill Hill

PC James Sant

PCSO Paul Barker & PCSO Shannon McCoombe

Castlefields

PC Lynda Garner

PCSO Louise Croft & PCSO Gary Buckles

Norton North

PC Lynda Garner

PCSO Lousie Croft & PCSO Gary Buckles

Norton South

Contacting Cheshire Police



Abuse of the 999 system is an offence and may lead to prosecution.